

Angela Slaughter

From: Bryony Smart
Sent: 31 January 2018 10:33
To: Angela Slaughter
Subject: Re: Sanchos Grill

Angela,

I have considered the objection to the licence application and have the following comments to make:

1. Previous complaints during July and August 2017 regarding the odour from the extract system have been resolved by intervention by Robert Moran the EHO with Mr Karimaghee at Sanchos Grill, who obtained the services of a contractor, Max Lion Service and Cleaning, to clean out the ducting, the filters, and to take advice on the location of the exhaust. This work was carried out in August 2017, and no further complaints have been received.
2. The extract ducting cannot be put to roof level due to the configuration of the parade of shops, the access balcony at the rear and the rear extensions to some of the ground floor businesses.
3. Vehicles can start at any time in the street and the parking of a delivery car in Gadesden Road at the end of the rear alley should disturb fewer people than parking at the front.
4. The applicant has agreed that customers will be turned away and orders only received over the phone from 23:00hrs. The lights being turned off in the front of the shop will demonstrate that the service has completed, and any failure to comply with the conditions could result in a licensing review and the licence being revoked. There will be no risk to staff as the doors will be locked. Customers will not be served at the rear of the premises, only by delivery from phone orders.
5. There is no requirement in any legislation (food hygiene or otherwise) to provide a surfaced walkway at the rear of the premises and in fact the shop does not own all of the rear walkway as each property in the parade owns sections of it.
6. We can request that staff do not talk on mobile phones outside the building and indeed there is a rear internal room in which calls could be made. However we have not received any complaints about the business telephone ringing and would not be able to address this without any evidence of statutory nuisance.
7. Smoking is not allowed in food premises so will have to be outside, and indeed a member of the public could be walking around at night smoking, or chatting on a phone or talking to another person.

Please do not hesitate to contact me if you wish to discuss any of the issues further.

Regards,

Bryony Smart
Environmental Health Officer
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